

Woodford
Halse



VOLUNTEERS TEAM CATCH UP

4th & 5th April 2020

Woodford
Halse



How are we doing things?

How are we running the scheme to keep everyone safe?

Prescriptions – POPSONS ONLY

Shopping:
Encouraging Online orders and Click/Collect wherever possible.

Local Suppliers, Marriott's, Janet's (cannot take card payments), COOP, Popsons.

ARE YOU PLANNING YOUR WEEKLY/MONTHLY SHOP – LET US KNOW BEFOREHAND – FOR OUR MEMBERS WHO HAVE CASH (We must not touch cash)

Woodford
Halse



COOP

We have a scheme in place for our most vulnerable who have no help, have no access to online and need supplies.

For this scheme to continue to work it **MUST** be reserved for these members and as such we need to keep it **LOW KEY IN THE COMMUNITY**.

TO MINIMISE RISK FOR ALL WE NEED 3 MORE VOLUNTEERS TO WORK WITH US SPECIFICALLY FOR THIS ROLE:

1. SHIELDING
2. SELF-ISOLATING
3. SUSPECTED CV19

**CONSIDER YOUR ENVIRONMENT BEFORE VOLUNTEERING.
DO YOU LIVE WITH OTHERS WHO ARE KEY WORKERS?**

Woodford

Halse



WHAT DO WE DO WHEN GIVEN A 'JOB'.

You agree to do a 'job' with a Coordinator/Day Manager. They will then WhatsApp you personally with job details, including a job number.

You may need to go and collect cash from the member – in separate plastic bag – do not touch. We are minimising cash as much as possible.

Wear your ID

Complete collection & delivery.

Take photo of person at door with item(s) delivered.

Send photo with job number back via the WhatsApp chat to the coordinator who gave you the job.

Stay in touch with any queries.

HYGIENE, DISTANCE, HYGIENE

Woodford
Halse



ARE YOU UP TO DATE WITH YOUR TRAINING?

Training Video (on our website)

WHGNS.Coronavirus Protocol Actions for Volunteers & Members who use the Scheme. v4.CURRENT

YOUR SAFETY - Practical infection control guidance

COMPANIONSHIP – WE ARE STILL LOOKING AT BEST PRACTICE FOR THIS SIDE OF YOUR ROLE

COVID-19 Volunteering Support Guidelines from DVC

POPSONS

2 x docs emailed and within Volunteer Sign up resources

www.whgoodneighbours.com – valuable Pages: Volunteer Sign up, Volunteers Resources, Policies and Procedures pages.

EMAIL EMMA WHEN DONE TO ‘SIGN’:
volunteer@whgoodneighbours.com

Woodford
Halse



SANITISER

- SEE DOC ON VOLUNTEER RESOURCES;
Practical infection control guidance
BOWL, FLASK, SOAP GUIDANCE.
- USE ANY YOU ALREADY HAVE AND ARE
HAPPY WITH.
(HIGH ALCOHOL 60-70% RECOMMENDED)
- WE NOW HAVE SUPPLIES OF A 70% ALCOHOL
SANITISER - WE WILL DISPENSE INTO SMALL
BOTTLES FOR YOU.
- IF YOU HAVE ANY 'TRAVEL BOTTLES' PLEASE
DONATE TO SCHEME, WE CURRENTLY HAVE
JUST UNDER 40 AND WILL HAVE 60+
VOLUNTEERS IN FUTURE.
- A FEW OF OUR BOTTLES HAVE A SPRAY TOP –
DO NOT USE SPRAY AS WE CANNOT
CONFIRM IF THIS IS CORRECT METHOD OF
USE FOR THIS SANITIZER.

SANITISER

PLEASE SEE OUR WEBSITES VOLUNTEERS RESOURCE PAGE FOR LABELLING E.G. RISK AND WARNING!!!!

<https://whgoodneighbours.com/volunteer-resources/>

REMEMBER: A FEW OF OUR BOTTLES WE HAVE WILL HAVE A SPRAY TOP – DO NOT USE SPRAY AS WE CANNOT CONFIRM IF THIS IS CORRECT METHOD FOR THIS SANITIZER.

WE NEED MORE CLEAN TRAVEL BOTTLES??



Woodford
Halse



SAFWORD

YOU HAVE BEEN EMAILED
(OR WILL BE) NEW VOLUNTEERS

- REMEMBER IT
- IT WILL CHANGE EVERY MONTH
- IT IS CONFIDENTIAL!

Woodford
Halse



OUR NEXT STEPS

COMPANIONSHIP - Get our
Companionship up and running.
(See doc in Volunteers Resources)

Could you teach people over the phone
how to use online shopping – Ordering or
Click and collect? Maybe teach them how
to use Zoom.

Do you have any 'Brilliant' talents/skills.
Could you share these with our community
online?

PLEASE TELL EMMA:
volunteer@whgoodneighbours.com

Woodford
Halse



YOUR CO-ORDINATORS & DAY MANAGERS

CAROLE JUSTICE GRAY (11AM-3PM)

07535 980007 (personal)

or

07725 543065 (Coordinators phone)

HEIDI BASLEY (4PM-8PM)

07492 703703

LEAH AND CHRIS WILL BE COMING ON BOARD NEXT
WEEK TOO WHEN SYSTEMS AND TRAINING IN PLACE –
YAY!!

MEMBERS EDUCATED A MINIMUM OF 48HRS
TURNAROUND FOR ANY REQUESTS – AIMING FOR QUIET
SUNDAYS!! - Depending on escalation of Crisis

WHAT ARE YOUR TIMES, YOUR BOUNDARIES?
volunteer@whgoodneighbours.com

OUR TIMES AND BOUNDARIES, WE'RE NOT
MEANING TO BE RUDE, HONEST



Woodford
Halse



ANY QUESTIONS?

Woodford
Halse



STAY SAFE AND STAY
WELL.

THANK YOU!!!!!